

Book pulping

FAQs

Which are the options to obtain books before they are pulped?

You may dispose of **as many books as you wish** from the proposal we send you, as long as they are used for **non-commercial purposes**. Depending on the amount, either you may choose between us sending you a sample of books without charge or, for larger quantities, you may send a shipper at your expense to pick them up at our warehouse at no cost. You may choose **only one of the two options**.

How does the free shipping work?

We may send you a sample of books totally free of cost for you by indicating a **delivery address and a telephone number** so that the shipping can be assured. The quantity limit is as follows:

- **Within Spain:** Up to 50 books per title.
- **Within the EU:** Up to 20 books per title.
- **Outside the UE:** Unfortunately, we cannot send books outside the EU. In this case, you can only obtain books by sending a shipper to our warehouse (See "How can I get more books" section).

The **phone number is necessary** in order to guarantee the delivery.

How can I get more books?

If you wish to obtain more books than we can send freely, we offer you the option to pick up as many as you want from the proposal at our warehouse free of cost either by coming in person or by sending a shipper at your expense.

In this case, you would need to **indicate the amount you wish to pick up** for us to prepare your order at the warehouse. **Once it is prepared, we will send notice that you may come or send a shipper to pick them up**. In that moment, we will also inform you all the necessary data for collection: pick up address, contact person, schedule and delivery note.

From that moment, you will have 45 days to pick up your order. In case the order is not collected within the period, the books will be pulped.

Can I ask for a delivery of more than 50 units?

We do not send packages at our expense that exceed 50 units and neither do we have a partner service to manage this by paying the shipping cost. The only option, if you wish to obtain more books, is to pick them up at the warehouse free of cost.

If before your order you want to evaluate the size and weight of your request you are welcome to ask us by replying to the email you received with this notice.

In case of collecting the books, where would I have to go?

Our warehouses are located in Pallejà and Sabadell, both nearby Barcelona. **Once your order is prepared, we will indicate you the exact address for you to collect them**, as this will depend on where are the books physically stored.

What size are the boxes and pallets in which the orders are prepared?

The definitive size will depend on the volume of the order, but the standard box has a volume of 23 liters and a size of 46 cm long, 34 cm wide and 25 cm high.

In case of more voluminous orders, they can be prepared on pallets of 100x80cm base and 160 cm maximum height, in which approximately 40 boxes would fit.